Key Housing and Homelessness strategic priorities that support a Homeless Hub.

(Annex 3)

Priority One - Prevention and early intervention through working with partners and stakeholders	Drop-in service	Advice and support for households and people at risk of homelessness and rough sleeping Expand the current service at the Tamworth Advice Centre (TAC) to include mental health support / signposting and extend job and training advice and homelessness prevention support	Will be supported by the Homeless Hub
Priority Two - Develop rapid pathways for rough sleepers	Advice and support services	Help and assistance to rough sleepers and vulnerable households to access accommodation and support is fundamental. We, therefore, have three specific actions: Work with the third sector / voluntary sector (eg Heart of Tamworth and TCIC).	Supported by a hub

		As part of the community safety partnership, make links with the street warden scheme and local policing teams. Explore the concept of a 'Homeless Hub' based on our homelessness team and its services	
Priority three: _**Improve the supply of and access to affordable and supported housing**_	Supported housing / floating support/ housing first principles adopted	Our evidence base shows that homeless households have a diverse range of support needs as well as accommodation. We, therefore, will work with our partners in putting together a hybrid package of support to help households better access "move-on" accommodation	Supported by the hub and will link to tenancy-ready schemes and winter relief projects already operational
Priority four: _**Offer a high quality and innovative service to homeless households and those threatened**_	Customer access to services	The overall theme of this action is to support vulnerable users to access services to prevent and relieve homelessness. The specific actions include:	Links to reset and recovery programme and part of broader customer services approach

with homelessness.		Supporting vulnerable households on digital inclusion so as-to directly access / use e-forms and customer portals.

Work with third sector organisations to support their vulnerable customers to access services online and in person | |
| **Priority five:** *Improve health and well-being aspirations.* | Addressing mental health issues | With mental health needs being a high support need that most clients approach with, we will enhance our joint working with partners (MPFT), MIND on addressing this issue | This could be widened through the hub |

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